

## ABDULLA AL ROSTAMANI PROPERTIES L.L.C. CASE STUDY

The Company wanted enhanced customer experience for complete leasing cycle.



### ABOUT CLIENT

Abdulla Al Rostamani Properties L.L.C. (AARP) is a real estate developer with a commitment to professionalism, excellence, and dedicated integrity. AARP is into the diversified scope of activities and services which include (but are not limited to) Property Management Services, Projects Management Services, Facilities Management Services in addition to trading in properties. Their vision is to increase stakeholders' wealth by becoming a leading corporate real estate developer and a one-stop-shop for all real estate needs by providing a competitive and comprehensive range of products and services to our clients.

Industry: Real Estate Property Management

Website: [www.alrostanigroup.ae](http://www.alrostanigroup.ae)

### BUSINESS REQUIREMENT

- Tenant Portal & mobility for customer interaction (Customer interaction portal, Lease project images and integration with google map, Display tenant details, Payment history and payment due to details, Upload document by tenants, Online payment, Customer request)
- Enhancement in leasing solution
- Enhancement in finance
- Invoice tracking system

### BENEFITS AT A GLANCE

- Faster response to customers with quick access to customer history
- Faster Inventory & Material Reconciliation
- Faster Financial closures
- Effective lease billing
- Improved visibility of contracts
- Budget as High functioning Control Valve
- Better control over Procurement
- Improved visibility of contracts
- Effectively use Contractors RA billing

### SOLUTIONS OFFERED

SAP ECC 6.0 EHP 8 including the following modules:

- REFX, MM, PM, FICO
- Other Applications: Portal, Mobility, Tibco, Spotfire
- Interface with SAP
- Project Type: Real Estate
- Timeline: 4 Months